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FCC Mail Room

<u>Filing procedures</u>. All filings are to reference **EB Docket No. 06-36**. All filings must be addressed to the Commission's Secretary, Marlene H. Dortch, Office of the Secretary, Federal Communications Commission, 445 12th Street, SW, Suite TW-A325, Washington, DC 20554. Two (2) courtesy copies must be delivered to Federal Communications Commission, Enforcement Bureau, Telecommunications Consumers Division, 445 12th Street, SW, Washington, DC 20554, and one (1) copy must be sent to Best Copy and Printing, Inc., 445 12th Street, Suite CY-B402, Washington, DC 20554, telephone 202-488-5300, facsimile 202-488-5563, or via e-mail FCC@BCPIWEB.COM.

Certifications may be filed: (1) using the Commission's Electronic Comment Filing System (ECFS); (2) or by filing paper copies.

- Electronic Filers: Certifications may be filed electronically using the Internet by accessing the ECFS: http://www.fcc.gov/cgb/ecfs/. Filers should follow the instructions provided on the website for submitting comments.
 - In completing the transmittal screen, filers should include their full name, U.S. Postal Service mailing address, and the applicable docket or rulemaking number. Parties may also submit an electronic comment by Internet e-mail. To get filing instructions, filers should send an e-mail to ecfs@fcc.gov, and include the following words in the body of the message, "get form." A sample form and directions will be sent in response.
- Paper Filers: Parties who choose to file by paper must file an original and four copies of each filing. Filings can be sent by hand or messenger delivery, by commercial overnight courier, or by first-class or overnight U.S. Postal Service mail (although we continue to experience delays in receiving U.S. Postal Service mail). All fillings must be addressed to the Commission's Secretary, Office of the Secretary, Federal Communications Commission.
 - The Commission's contractor will receive hand-delivered or messenger-delivered paper filings for the Commission's Secretary at 236 Massachusetts Avenue, NE., Suite 110, Washington, DC 20002. The filing hours at this location are 8:00 a.m. to 7:00 p.m. All hand deliveries must be held together with rubber bands or fasteners. Any envelopes must be disposed of <u>before</u> entering the building.
 - Commercial overnight mail (other than U.S. Postal Service Express Mail and Priority Mail) must be sent to 9300 East Hampton Drive, Capitol Heights, MD 20743.
 - U.S. Postal Service first-class, Express, and Priority mail should be addressed to 445 12th Street, SW, Washington DC 20554.

People with Disabilities: To request materials in accessible formats for people with disabilities (braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Consumer & Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (tty).

Filings and comments are also available for public inspection and copying during regular business hours at the FCC Reference Information Center, Portals II, 445 12th Street, SW, Room CY-A257, Washington, DC, 20554. They may also be purchased from the Commission's duplicating contractor, Best Copy and Printing, Inc., Portals II, 445 12th Street, SW, Room CY-B402, Washington, DC, 20554, telephone 202-488-5300, facsimile 202-488-5563, or via e-mail FCC@BCPIWEB.COM.

For further information regarding the annual certification filing contact Marcy Greene, Telecommunications Consumers Division, Enforcement Bureau, (202) 418-2410.

No. of Copies rec'd

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

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Annual 64.2009(e) CPNI Certification for 2008

Date filed: 02/05/08

Name of company covered by this certification: Upsala Coop Telephone Association, dba Sytek

Form 499 Filer ID: 802290

Name of signatory: Tony Gebhard

Title of signatory: General Manager/CEO

Tony Sellow

I, Tony Gebhard, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company [is/ is not] in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

If affirmative:

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, e.g., instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information). If affirmative:

Signed



BATCHA, DENNIS 2274 88TH AVE HOLDINGFORD, MN 563409565 CPNI #/PASSWORD



Effective December 8, 2007, the Federal Communications Commission (FCC) has adopted new rules for Telephone companies to protect your customer information. Customer Proprietary Network Information (CPNI) includes the call detail information such as the called number, time of call, length of call, etc, as well as the types of service offerings to which you subscribe and the extent to which the services are used. In order for our company to be in compliance with the new FCC rules for CPNI, we want to inform you, our valued customers of the changes that pertain to you.

With these new FCC rule revisions, we will only be able to discuss account information with the person(s) listed on the account or legal power of attorney. If call detail is required over the phone, you will need to provide a previously set password in order for our customer service representative (CSR) to supply the requested information over the phone.

If you do not know your CPNI Pin #-One of the Following will happen.

- 1.) The CSR can mail the requested information to the address of record.
- 2.) The authorized customer on the account must come to the business office and show valid government issued photo ID.

Please look at the top of this letter for your CPNI pin or password and keep for future inquiries when calling on your account with Sytek.

We apologize in advance for any inconvenience this may cause. We are serious about keeping your account information safe. Our service to you is not changing as your privacy has always been important to us: we are only tightening our security of protecting your private information, as mandated by the FCC.

If you would like to add some one to your account, to makes changes or get account information for you, please fill out the form on the bottom of this letter and return to Sytek PO Box 366 Upsala MN 56384. Otherwise, only the person(s) listed on the account will be able to obtain or discuss information on your account. Anytime there are changes made to your account, you will be notified by mail of such changes. The notice will inform you of the change or activity and if this change was not made by the authorized person(s), to please contact our office immediately.

Please add	ELAINE	BATCHA to my account #_	
_	Please print		

Name DENNIS Batcha Signature Dennis Batcha
Please print